



## Washington County Individual Assistance (IA) Disaster Recovery Center Information

Thursday, September 18, 2025 until closure date TBA

- **For phone assistance with your FEMA application, please call:**

FEMA Helpline - 1-800-621-3362 (7 AM to 11 PM Eastern Time, 7 days per week)

- **For in-person assistance with your FEMA application, please visit the Washington County Disaster Recovery Center located at:**

Public Agency Center (PAC) 333 E Washington St, West Bend (Lower-Level)

Monday- Friday 7 am to 4:30 pm

- **For specific questions or resource needs from the following agencies, you can visit in-person or by appointment:**

Washington County Land Use & Natural Resources Department (PAC – Suite 2300)  
262-335-4445

Washington County Health and Human Services Department (PAC – Suite 3100)  
262-335-4600

Washington Ozaukee Public Health Department (PAC, Suite 1100)  
262-335-4462

- **Other Participating Agencies:**

Small Business Administration (SBA) - 1-800-827-5722

Germantown Village Hall - 262-250-4700 Option #2



**FEMA Disaster Assistance**  
**1-800-621-3362**



**FEMA Website**  
**[www.DisasterAssistance.gov/](http://www.DisasterAssistance.gov/)**